

Gary A. Gack - Professional Experience

Process-Fusion.net, LLC

President Providing consulting, training, and coaching related to software and IT project management and business process improvement. “Problem Remediation” services include problem project assessments and turnaround. “Problem Prevention” services focus on “low calorie” Lean Six Sigma targeted for transactional applications. Process-Fusion provides classroom, eLearning, and blended training and coaching designed for mixed or dedicated audiences of business process and/or software/IT practitioners targeting business process improvements. Optional supplemental materials address integration of LSS with established software and IT industry best practices and standards when improvement efforts target software/IT internal processes. Clients include MBUSA Quality Evaluation Center, National City Bank, Gap Inc., Broadridge, Ulticom, and SAP.

Six Sigma Advantage, Inc. (2001-2006)

Founder, Managing Partner Developed and delivered Six Sigma training tailored to Software Development and IT. Lead multiple Six Sigma Deployments in Software companies, Product companies with embedded software, and large IT organizations. Conducted Black Belt, Green Belt, and Yellow Belt training. Performed Six Sigma deployment and software process assessments in both experienced Six Sigma organizations and in those new to Six Sigma. Clients included Seagate Technologies, Trane Company, National City Bank, SAP, Motorola, SaraLee, IDX Software, and LSI Logic.

Information Technology Effectiveness, Inc. (1993 - 2001)

Independent Consultant practicing in the areas of software process assessment and improvement, software metrics, total quality, and change management. Extensive experience in assessment and recovery of “problem projects”. Clients included Okidata, Citizens Telecom, Bell Canada, Rohm and Haas Company, VF Corporation, Cap Gemini America, Bassett-Walker Company, Mutual of New York / Computer Sciences Corporation, and VF Europe. Project experiences have included project assessment and turnaround; metrics program design, implementation and operation; benchmarking and baselining; process improvement planning and facilitation; project office creation and operation; and project management planning.

Howard Rubin Associates, Inc. (1991 - 1993)

Managing Consultant responsible for projects addressing IT metrics, effectiveness assessments, benchmarking, and process improvement planning. Clients included Chemical Bank, Bethlehem Steel Company, Rohm and Haas Company, Gemini Consulting, Alcoa, and SmithKline Beecham.

AGS Management Systems (1988 - 1990)

Vice President (Marketing) responsible for market analysis, product planning, and development of strategic partnerships. Managed development, packaging and promotion of software development methodology and related services as well as project management software systems. Developed and delivered training programs in metrics, structured analysis, and software development methodology.

RMS Technologies (1982-1988)

Vice President, Air Traffic Control Systems. Division P&L responsibility. Managed a \$15,000,000 division of 220 people performing engineering and software development services primarily for the Federal Aviation Administration and the U.S. Navy.

Independent Software Affiliates, Inc. (1976 - 1982)

President of this software package developer. Specialized in PC-based integrated accounting and job costing systems for the construction industry.

Process-Fusion.net, LLC.

Earlier Experiences (1962-1975) included programming, systems analysis, and project management

Education - MBA, The Wharton School, University of Pennsylvania (1986); Professional Designation in Systems and Procedures, UCLA Extension (1968)

Credentials – Six Sigma Black Belt; ASQ Certified Software Quality Engineer; Certified Provisional SPICE Assessor; Certified Scrum Master; ITIL Foundation Certification; SEI Visiting Scientist, Co-Developer and Authorized Instructor of SEI course "Measuring for Performance Driven Improvement – 1"

Blog: <http://process-fusion.blogspot.com/>

WebSite: www.Process-Fusion.net

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